



Frequently Asked Questions About SAP

WHAT IS SAP?

Secondary Audio Programming (SAP) is the television feature that allows you to receive a second audio signal for certain television programs so you may view them in Spanish.

DOES MY TELEVISION HAVE THE SAP OPTION?

SAP is available on most television sets with stereo sound that have been manufactured since 1990.

WHAT IF MY TELEVISION DOESN'T HAVE SAP?

If you are interested in using the SAP feature and your television set is over 17 years old, or simply doesn't have the SAP option, you might want to consider using a VCR equipped with SAP capability.

HOW DO I ACTIVATE SAP FOR SPANISH?

There are three possibilities:

A. Using your Remote Control

1. Press the SAP button on your television or service provider (cable or satellite) remote control, then select Spanish from the menu options that appear on your screen. If this does not work, try the next step below.

B. Through On-Screen Programming

1. Enter the on-screen programming of your television set by pressing the Menu button from your television or service provider (cable or satellite) remote control.
2. Search for Setup or a similar prompt. Then, search for Audio or Audio Setup, and select it by pressing Enter.
3. Under the Audio menu, scroll to Spanish and press Enter.

C. Through VCRs

1. Ensure your television is being operated through your VCR by activating the TV/VCR button.
2. Enter the Programming Menu of your VCR, and scroll down to the Audio menu using the arrows.
3. Under the Audio menu, scroll to Spanish. Press Enter.

If you are still having problems and cannot view the program in Spanish, please contact your cable or satellite provider for assistance.